

How to Apply for a Railcard



PLEASE NOTE: For your application to be approved, you will need to send an enrolment letter together with your application. You can request a 'To Whom It May Concern' letter on

VLE -> My Forms -> Letter request

For further information, please contact:

icentre@london.aru.ac.uk

Step 1: Go to www.railcard.co.uk and select your railcard

The screenshot displays a grid of nine railcard options, each with a title, description, and a right-pointing arrow. Two yellow arrows highlight specific options: one points to the '16-25 Railcard' and the other points to the '26-30 Railcard'.

16-25 Railcard For those aged 16-25, save a 1/3 off rail fares for days out, seeing family and friends and even festivals!	Senior Railcard For those aged 60 and over, save 1/3 off rail fares for days out, holidays, seeing family and friends, and theatre trips!	Two Together Railcard For two named people travelling together, get an average annual saving of £129 plus special partner discounts!
Disabled Persons Railcard If you have a disability that makes travelling by train difficult, you may qualify for a Disabled Persons Railcard	26-30 Railcard Valid for those aged 26-30. For just £30, save 1/3 on most rail fares to travel across Britain for a year!	Family & Friends Railcard Children aged 5-15 get 60% discount on kids fares! Up to four adults and four children can travel on one card.
Network Railcard For those travelling in the South East, aged 16 or over. Get an average annual saving of £191 plus partner discounts.	16-17 SAVER For those aged 16 or 17. Enjoy 50% off standard Anytime, Off-Peak, Advance and Season tickets, for just £30 a year.	Veterans Railcard If you are a veteran of the UK Armed Forces, you may qualify for a Veterans Railcard. Save a 1/3 on most rail fares.

If you are under the age of 25 years old, please select the 16 – 25 Railcard

If you are over 30 years old, please select the 26 – 30 Railcard

PLEASE NOTE THAT YOU WILL NEED TO SELECT THE 26 – 30 RAILCARD IF YOU ARE OVER THE AGE OF 30

Step 2: IF YOU ARE AGED BETWEEN 16 – 25 YEARS OLD select 'Buy Online'

The official retailer of Railcards by National Rail

Get 1/3 off train travel with a 16-25 Railcard

[Buy Online](#) [Renew my Railcard](#)

CORONAVIRUS
Travel with confidence, check the latest travel advice [here](#).



OR

IF YOU ARE AGED 26 YEARS OLD OR OLDER select 'Buy Now'

The official retailer of Railcards by National Rail

Get 1/3 off train travel with a 26-30 Railcard

[Buy Now](#) [Renew my Railcard](#)



Step 3: Select the duration you would like for your Railcard.

Are you a mature student? 

Yes, I am a mature student

Select duration of Railcard *

3-year



£70

Save £20

Select

1-year



£30

Select

PLEASE NOTE THAT FOR THE 26 – 30 RAILCARD THERE IS ONLY 1 OPTION OF A YEAR AVAILABLE

Select duration of Railcard *

1-year

£30

Select

Step 4: Choose the type of Railcard you would like to receive.

Choose the type of Railcard you would like: * ?

<input type="radio"/>	Digital Downloaded to your phone (Best option if you're travelling soon)	
<input type="radio"/>	Plastic Sent by post – UK address only	

FOR THE 26 – 30 RAILCARD THIS IS ONLY AVAILABLE DIGITALLY
YOU WILL NEED TO DOWNLOAD THE RAILCARD APP ON YOUR SMARTPHONE

Choose the type of Railcard you would like: *

<input checked="" type="radio"/>	Digital Downloaded to your phone
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Step 5: Confirm if the railcard is for you or someone else.

Who is the Railcard being purchased for? * ?

<input checked="" type="radio"/>	The Railcard is for me	
<input type="radio"/>	The Railcard is for someone else	

Step 6: Accept the Terms and conditions.

Terms and Conditions

- I have read and accept the [terms and conditions](#) for the Railcard highlighted above and [terms and conditions](#) for it being sent by post

Continue

Step 7: Have your documents ready.

What you will need:

This process should take no longer than 10 minutes to complete. The following information may be required, depending on your application:



A valid debit or credit card



Proof of eligibility (UK Driving Licence, Passport, Identity card)



A passport style photo (shoulders up). It can even be taken with your phone.



If buying for someone else - the Railcard holder's details, including their email address

Step 8: Complete your personal details section e.g. name, date of birth and telephone.

Please fill in the short form below to populate the details of your Railcard:

Title *

 Please select a title from the list

First Name *

 Please provide a first name for the Railcard

Last Name *

 Please provide a last name for the Railcard

Your Date of Birth * 

 

Your UK Phone number

Step 9: Select an eligibility check method.

As you have selected a Railcard that is age-dependent, we need you to prove your eligibility using one of the three methods below:

<input type="radio"/> Passport	
<input type="radio"/> UK Driving Licence	
<input type="radio"/> National Identity Card	

Step 10: Choose the address where you would like your railcard to be sent to.

Please tell us where you live

Delivery Address	Billing Address
House Name/Number <input type="text"/>	House Name/Number <input type="text"/>
Postcode <input type="text"/>	Postcode <input type="text"/>
<input type="button" value="FIND ADDRESS"/>	<input type="button" value="FIND ADDRESS"/>
Enter address manually	Enter address manually

My billing address is the same as my delivery address 

If the address on your bank account is different from the delivery address, you should ensure that you put the correct details under Billing Address section.

Step 11: Pick your delivery option.

Choose your Delivery Type?

Please select your delivery type *

- Royal Mail First Class (FREE) 
- Royal Mail Special Delivery (£6.50) 

The Railcard should be with you between 18/06/2018 and 22/06/2018.

We save your details at every step, just log back in to pick up where you left off 

Step 12: Upload a passport style photograph of yourself and click Upload.

Upload Photo

Secure page

How your photo should look

Looks good ?	Not acceptable ?
	

You will need to provide a head and shoulders passport-style photo for your Railcard, preferably against a light background. The following are **very** important:

- The photo must be of you
- You must be instantly recognisable
- Not too close or too far away
- No sunglasses
- No image filters
- No larger than 4mb in file size

If a member of rail staff is unable to validate that the person on your Railcard is you, the Train Companies reserve the right to charge you the full price Standard Single fare for your journey as if no ticket was purchased before starting the journey and in some cases a Penalty Fare.

Please upload a photo of yourself

See our [FAQs](#) for more help on uploading your photo. All photos will be checked to make sure they meet our requirements. If your photo does not meet our requirements we will notify you by email within 24 hours and you will need to upload a new photo.

Browse to file * No image chosen

Step 13: Once you have accepted the terms and conditions, please click Confirm.

Terms and Conditions

I accept the [terms and conditions](#) for the Railcard highlighted above. *

I accept the [terms and conditions](#) for being sent a Railcard by post. *

TOTAL TO PAY **£30.00**

(Payment to be taken on the next page)

Step 14: Please provide billing address details at which your bank card is registered.

Payment

1 Please enter your billing address

Title

First Name

Last Name

Address Line 1

Address Line 2

Town / City

Postcode

Country

Step 15: Enter your debit or credit card details. Click Pay to proceed with your transaction.

2 Please enter your debit or credit card details

Amount £30.00

Card Type

Card Number

Expiry Date

Security Code

After completing the above fields, please press the Pay button. Authorising your transaction may take a little time - we appreciate your patience.
Please do NOT click the stop, refresh, or back buttons in your web browser during your payment as you may be charged multiple times.

[BACK](#)

[PAY](#)

If you have any further questions, please do not hesitate to contact the support helpline;

Telephone number; 0345 605 0525

railcardhelp@nationalrail.co.uk